

Limited Income NET

administered by HUMANA.

Introducing the Limited Income NET Program, *Effective January 1, 2010*: Tip Sheet for Pharmacy Providers

The Centers for Medicare & Medicaid Services (CMS) has redesigned the program known as the WellPoint Point-of-Sale Facilitated Enrollment (POS FE) process. The program will now be known as the Limited Income Newly Eligible Transition Program, or Limited Income NET, and will be administered by Humana effective January 1, 2010.

CMS created the Limited Income NET Program to simplify Part D prescription drug coverage for Medicare beneficiaries who are also eligible for Medicaid (dual eligibles) or the Medicare Low-Income Subsidy (LIS).

What LI NET covers

Immediate need prescription drug coverage for those LIS eligibles who are not yet enrolled in a Part D prescription drug plan so they are able to obtain immediate prescription drug coverage.

Retroactive coverage for new dual eligibles. Medicare automatically enrolls these individuals into Limited Income NET with an effective date back to the start of their full dual status, or their last enrollment in a Medicare Part D plan. These individuals are covered by Limited Income NET temporarily while Medicare enrolls them in a standard Medicare Part D plan for the future.

We want to make this process as easy and reliable as possible for pharmacies to use in those rare cases where LIS eligible individuals are not yet reflected in CMS' systems when they first present at a pharmacy. This document highlights important changes that will be implemented as of January 1, 2010.

Minimal Claim Reversals to Pharmacies

Claims reversals to pharmacies will be minimal under the Limited Income NET Program. We continue to require the front-end edits to ensure that claims are rejected immediately for individuals who are not Medicare-eligible or who have an existing Part D plan enrollment. We will continue to recover funds from Medicare beneficiaries who use the Limited Income NET process and are ultimately determined ineligible for the program, making reversal to the pharmacies very rare. Finally, Humana will have a temporary Medicare Part D Contract ID (X0001) to use for enrolling individuals in this program. The individuals will then be automatically assigned by CMS to their permanent Medicare Part D contract within two months. The pharmacies will experience reversals for duplicate claims.

Eligibility Determinations for Claims Over 30 Days

For claims that must be submitted more than 30 days after the date of service for which there is no plan of record, CMS has implemented a new query for Humana to use in determining eligibility. If you need to submit a claim greater than 30 days old for an individual, you should call Humana at 1-800-783-1307 for an immediate eligibility determination. You can also submit the request using the fax form at the end of this document. If a claim is submitted within 30 days of the date of service, it can be submitted online and the claim will be processed without intervention.

Individuals Later Determined Ineligible

For any individuals receiving services under the Limited Income NET program, Humana will perform subsequent validation of the individual's eligibility. If state systems do not confirm Medicaid eligibility in the given service month and LIS eligibility cannot be confirmed through CMS, Humana will request proof of Medicaid/LIS eligibility from the individual. If no documentation is provided within 60 days, **Humana will seek reimbursement from the individual for the costs of the claims.**

Before Submitting a Claim to LI NET

As a reminder, before processing Limited Income NET claims, pharmacy providers need to verify the following:

- The beneficiary's Medicare eligibility;
- That the beneficiary has no active Part D plan enrollment; and
- The beneficiary's Medicaid or LIS eligibility.

Note: If the beneficiary has both Medicare and Medicaid, *please transmit both the Medicare and Medicaid numbers.*

Problems?

If you are unable to process a Limited Income NET claim, contact the Limited Income NET Program pharmacy benefits manager at the Humana help desk: 1-800-783-1307, then select option #1

Questions?

For more information about the Limited Income NET process, please see the "Limited Income Newly Eligible Transition (NET) Program: Four Steps for Pharmacy Providers," available at www.humana.com/pharmacists/resources/li_net.asp.

**Pharmacy Fax Request to Humana
For Limited Income Newly Eligible Transition Claims Over 30 Days Old**

Fax to: Humana Fax Number: 1-877-210-5592

Please provide all of the following beneficiary and pharmacy information. Note: Incomplete requests may result in processing delays.

Beneficiary Information:

Beneficiary Medicare Number _____

Beneficiary First Name _____

Beneficiary Middle Initial _____

Beneficiary Last Name _____

Date of Birth _____ / _____ / _____ Gender _____

Street Address _____

City _____ State _____ ZIP Code _____

Claim Date of Service _____

Pharmacy Information:

Pharmacy Name _____

Pharmacy NPI _____

Pharmacy Phone Number _____

Contact Person _____

Pharmacy E-mail Address _____

If you have questions, please contact the Limited Income NET help desk at Humana at 1-800-783-1307.